

# Why does internet speed matter?



In the past, the internet was primarily used to download content, emails & browse websites. **But now more than ever**, internet requirements have changed! Interactive tasks like video calls and gaming, require higher upload speeds. How much is enough?

Nowadays, we're doing a lot more interactive online activities requiring not only *download* speeds, but *upload* speeds. From working from home, gaming and streaming movies to video chatting with loved ones and using smart home devices. Many of these interactive activities require information to travel up the internet connection away from your home, making faster upload speeds more critical.

No two homes are the same though so it's important for you to consider *how* you use the internet on a day-to-day basis. This will help you pick the package with both download and upload internet speeds that will provide the best experience. After all, there's nothing worse than your screen freezing when you're on an important video call!

To make it easier, we have created a simple calculator that will help you understand your internet usage.



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**Hours of operation**  
Monday through Friday 9:00am - 5:00pm

# How much internet speed do I need?

For the ultimate internet experience, you need to ensure you have BOTH the right Download and Upload speeds. To find out what internet speed package will fulfill your household needs, complete the following simple table to reveal your Download & Upload Mbps requirements.

 **Step 1:** Calculate your **Download Mbps** requirements on the table below:

Online Activity	Download Mbps	Number of devices	Usage required
Email (Gmail, Outlook, Hotmail, etc)	5 Mbps	X _____	= _____ Mbps
Surfing the web (Google, Yahoo, etc) 5	Mbps X _____	= _____ Mbps	
Social media (Facebook, Instagram, etc)	5 Mbps	X _____	= _____ Mbps
Streaming video (Netflix, Disney, Youtube)	15 Mbps	X _____	= _____ Mbps
Online gaming (Playstation, Xbox, etc)	25 Mbps	X _____	= _____ Mbps
Connected devices (Nest, Alexa, etc) 3	Mbps X _____	= _____ Mbps	
Streaming music (Spotify, Sirius, etc) 5	Mbps X _____	= _____ Mbps	
Virtual Reality / VR	15 Mbps	X _____	= _____ Mbps
Video calls (Zoom, Skype, etc)	15 Mbps	X _____	= _____ Mbps
Large File Transfers (Dropbox, Box etc)	40 Mbps	X _____	= _____ Mbps
			<b>+</b> _____ Mbps

My total  **Download Mbps** requirements are \_\_\_\_\_ **Mbps**

 **Step 2:** Calculate your **Upload Mbps** requirements on the table below:

Online Activity	Upload Mbps	Number of devices	Usage required
Email (Gmail, Outlook, Hotmail, etc)	5 Mbps	X _____	= _____ Mbps
Surfing the web (Google, Yahoo, etc) 5	Mbps X _____	= _____ Mbps	
Social media (Facebook, Instagram, etc)	5 Mbps	<b>X</b> _____	= _____ Mbps
Streaming video (Netflix, Disney, Youtube)	15 Mbps	<b>X</b> _____	= _____ Mbps
Online gaming (Playstation, Xbox, etc)	25 Mbps	X _____	= _____ Mbps
Connected devices (Nest, Alexa, etc) 3	Mbps X _____	= _____ Mbps	
Streaming music (Spotify, Sirius, etc) 5	Mbps X _____	= _____ Mbps	
Virtual Reality / VR	15 Mbps	X _____	= _____ Mbps
Video calls (Zoom, Skype, etc)	15 Mbps	X _____	= _____ Mbps
Large File Transfers (Dropbox, Box etc)	40 Mbps	X _____	= _____ Mbps
			<b>+</b> _____ Mbps

My total  **Upload Mbps** requirements are \_\_\_\_\_ **Mbps**